



Wintronic Computers Plus.

4200 Fairview Street, Unit 9B, Burlington, Ontario, Canada, L7L 4Y8
Tel: (905) 333-6637 Fax: (905) 333-3655 E-mail: sam@wintroniccomputers.com

Request for RMA

Company Name: _____

Contact Person: _____

Address: _____

Date: _____

Tel: () _____ Fax: () _____

RMA #: _____

Part #:	Item Description	Qty.	SN:	Invoice No.	Invoice Date	Problem:

1. Each item returning for service must accompany a copy of sales receipt or invoice. There will be no exceptions to this rule and this will be strictly enforced.
2. Ship defective products to Wintronic Computers Plus with freight prepaid and a copy of the invoice.
3. Any items sent back for warranty repair must have been tested **BY A QUALIFIED TECHNICIAN**. We will charge a service fee of \$45.00 per hour should we find a returned item to be in working condition.
4. All products sent for RMA should be properly packed as improper packing may cause warranty to be void.
5. LCD Monitors with less than 4 dead pixels and laptops with less than 3 dead pixels are not considered defective. see manf. for dead Pixel policy.
6. We are not responsible for any computer or other stuff left for more than 60 days.

Date In: _____

Date Out: _____

Received By: _____

Customer Signator: _____